

MERAKI HR



Our Purpose



We want to make every business we work with
a great place to work, as we love to see
businesses succeed through their people.

How we work



We work in partnership with leadership, management and employee teams to create and deliver the right people policies, processes or projects for your business. And best of all – we keep things simple!

Our Values drive **everything** we do



Be Meraki

We love what we do and people are our passion.



Excellence

Providing you with an exceptional level of service and support.



Professional

It goes without saying really, but we do what we say we will, on time and on budget.



Integrity

Doing what is right for your business and your business alone.



Commercial

We look at the commercial aspect and the risk of every HR decision before we make it together.



Practical

We keep people policies, practices and solutions simple and easy to follow.

We CARE about our customers

C = Customer Experience.

We want to make sure you are delighted with our service. We value your opinion of your experience when dealing with us. We will send you a Trustpilot short survey as your feedback helps us to make improvements to our service.

A = Average Response Time.

We will acknowledge your email/phone calls and queries within a 2 hour timeframe and respond to all your email/phone calls and queries within a 4 hour timeframe.

R = Relationships.

We like to meet all our clients in person at their premises whenever this is possible. We will arrange regular catch-up calls via Zoom/Teams, via telephone or in person as this helps us to get to know you better and understand more about your business, which enables us to give you the best HR advice and support at all times.

E = Empathy.

We put ourselves in your shoes and we seek to understand each and every situation fully. We don't use scripts at Meraki HR to provide our clients with advice, and we are not an HR advice line call centre. Your situation is unique to you and we provide our advice based on many years of real life HR experience.

What is Employee Engagement?

Gallup defines employee engagement as;



The involvement and enthusiasm of employees in both their work and workplace.



The Gallup Q12 Survey

- We will set up all your employees to receive the Q12 Gallup Employee Engagement survey, send the survey to all your employees to complete it anonymously, send chaser emails to ensure the maximum completion rates. **Cost £45 per person.**
- We will then produce your survey report for you. **Cost £0**
- Create a Powerpoint Presentation for you to share the results with your team. **Cost £150**
- Facilitate an action planning session with your team to ensure that you have an action plan in place to improve in the areas that are most important to your team. **Cost £1200**

**“ “ Don't take our word for it,
here's what some of our
clients have to say about
our work on Employee
Engagement with them ” ”**



Andrew Warring – Managing Director at Green Hat Consulting

Undertaking the Employee Engagement Survey with Emma and her team was an incredibly rewarding experience for our team. The entire process lead by Emma was seamless and efficient, the survey provided us with invaluable insights into the sentiments and needs of our employees, the follow up session completely exceeded my expectations, our team was attentive and truly committed to the engaging way in which Emma skilfully navigated us through the survey feedback. Merakis' expertise in survey administration and action planning was evident throughout the process, as they guided us in developing tailored strategies to address any identified areas for improvement.

The actionable recommendations provided by Meraki has empowered us to take meaningful steps towards enhancing employee engagement. We have already witnessed a remarkable transformations within our organisation as a result of implementing these strategies. Morale has improved, communication flourished, and our team became more motivated and invested in their work.

We cannot thank Emma and the Meraki team enough for their exceptional support and guidance throughout the entire survey and action planning process. Their Employee Engagement Survey and action planning will undoubtedly help us to continue to cultivate a thriving and engaged workforce.



Rob Allaway – Managing Director at Devcomms

Real experts on employee engagement. Clear, effective and pragmatic advice on how to manage our results and a fantastic action planning session that Emma facilitated.

We are now working on things that matter to our team. Would highly recommend.

Want to get in touch?



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Your People | Our Passion | Your Success